

How to ... grant access to a visitor in less than a minute

Granting access to a new visitor.

All you need to do is follow the simple steps below and everything will be taken care automatically from our cloud services:

1. Select "Cloud" and sign-in to your account.
2. Go to "Doors" and select one of your list of locks.
3. Go to "Cloud Settings", write a short welcome message for your visitors, and enable the location guide option.
4. Select "Users" and press the + icon.
5. Enter the username (email) of the visitor. The system will check if such a user account exists, and if not it will ask your permission to create it.
5. Set the access time interval if you want to.
6. You are ALL done!

The visitor will be automatically notified by email that you have granted access to the premises for the period agreed. Last but not least, the access will be denied and the lock will NOT respond when the access period has expired.

What does the visitor have to do to open the door?

Almost nothing! You have done everything already...

The visitor will receive an email with instructions in order to get started in a few steps:

1. Click the activation button (if the account is new)
2. Download and run the Klitron app .
3. Sign in using the credentials sent by email:
 - a. Username: new-user@mail.com
 - b. Password: ●●●●●●●●
4. Select "Open", press the button and voila: The lock will unlock in a couple of seconds!

That's all !